

Dear Parent/Guardian,

We are pleased to advise you that Staples has been selected to participate with

\_\_\_\_\_ for the new \_\_\_\_\_.

The items selected from Staples have been recommended by the school and the School Board IT specialists.

The value of having the right partner to deliver high-quality products and customer service is important to the school, the district, and to all the students and their families. We are proud to partner with you to provide a total solution.

### The Staples BYOD Program offers:

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| <ul style="list-style-type: none"><li>• Staples Educational EasyCare Plan which provides replacement guarantees for all defective units, including units accidentally damaged</li><li>• Exclusive pricing on software purchase requirements</li><li>• Competitive pricing</li></ul> | <ul style="list-style-type: none"><li>• Several kit options to offer choices for all families</li><li>• Hardware tutorials for students and parents</li><li>• In-store products and technical support</li><li>• Financing available, including interest-free payment plans; OAC</li><li>• Air Miles with purchases</li></ul> |
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\*All hardware options are subject to availability, and may change without notice.

### The following locations are conveniently located to assist you:

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**Simply take this letter to the Staples store of your choice to receive efficient, personal service from our knowledgeable associates.**

## Great reasons to shop with Staples:

### A Proven Track Record

- Experience with numerous schools/districts
- 25 years of retail success

### Complete Break/Fix Service

- Service and repair of most major brands
- Priority service and support options

### Customer-Focused

- Open 7 days a week in all major cities
- Multilingual associates at most stores
- Tutorials available for students and parents

### Hardware Replacement Guarantee

- 4-year policy with over-the-counter replacement guarantee for defective or damaged units

#### Option 1:



Item may not be exactly as shown.

#### Option 2:



Item may not be exactly as shown.

#### Option 3:



Item may not be exactly as shown.

#### Option 4:



Item may not be exactly as shown.

**6- and 12-month interest-free financing options available with any purchase at Staples. OAC. Ask an associate for details.**

#### Satisfaction Guarantee:

Staples will issue a full refund on complete bundles for 15 days from time of purchase. Defective items may be exchanged upon presentation of your payment confirmation and Staples ECP documentation.